# Garden State Podiatry Finds Confidence with Practice EHR

## By Kaitlyn Herron

## Challenge

Dr. Ujjwal Datta is a board-certified podiatrist who started his practice in 2003. As a sole practitioner who takes pride in being actively involved with all aspects of his practice, Dr. Datta saw the need for a cost-effective and user-friendly electronic health record (EHR) that could support two office locations.



Dr. Ujjwal Datta

notes, Dr. Datta is able to document the patient encounter more efficiently. "The Practice EHR workflow is smooth and specific to my needs as a podiatrist, saving me valuable time that can be spent focused on my patient," explained Dr. Datta.

When it comes time to code and bill the patient encounter, Dr. Datta says Practice EHR helps give him more confidence in the overall process. Practice EHR provides practices with templates tailored to the specialty and code sets



# Solution

After a recommendation from his long-time medical billing partner, Practice Defenders, Dr. Datta turned to **Practice EHR**, a cloudbased system, tailored to meet the specific needs of a podiatry practice.

Dr. Datta has learned that Practice EHR is unlike any other product or service available because it is comprehensive yet inexpensive.

### Results

Dr. Datta has learned that Practice EHR is unlike any other product or service available because it is comprehensive yet inexpensive. "Practice EHR includes precisely

what I need for my podiatry practice and is much more affordable compared to other systems because I am not forced into paying for fancy bells and whistles I wouldn't use," said Dr. Datta. With Practice EHR, he is able to save an estimated \$1,300 annually.

In addition, Practice EHR is better suited to meet the needs of his podiatry practice. With Practice EHR's intuitive workflow and podiatry-specific



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that guide providers to follow specific regulatory coding guidelines, reducing overall denial rates and improving reimbursements.

Furthermore, the system automatically scrubs medical claims for potential errors before submission. If an issue is flagged, Dr. Datta can put the claim on hold so his biller can review and correct it before it is sent to the clearinghouse, reducing the risk of denial.

When asked to provide a final thought about his experience, Dr. Datta noted that Practice EHR's customer support and quality service stands out from other vendors. "The support team is phenomenal. They are responsive and I know if I need anything, I can count on them to resolve it," he added.

### Conclusion

Practice EHR has enabled Dr. Datta to document patient care more efficiently and accurately, and ultimately with more confidence. "Practice EHR provides me with the ability to document the patient encounter efficiently, code the chart accurately and send the claim on the same day I see the patient. As a sole provider, that's very significant," he said.

Call 469-305-7171, visit practiceehr.com, or click here for more information.